

WE CLAIM:

5 1. A method for notifying a user that the user may monitor a forwarded call that was initially an incoming call to the user from a caller party and was thereafter forwarded to a remote service system, the method comprising:

determining with a bridge and control component a redirecting number from which the incoming call was forwarded;

initiating a second call to the redirecting number of the user;

10 establishing a voice path connecting the forwarded call to the second call; and

notifying the user that the user may monitor the forwarded call.

2. The method of claim 1 wherein the voice path comprises a one-way voice path.

15 3. The method of claim 1 wherein notifying the user comprising sending a distinct ring from the serving switch to the user.

4. The method of claim 1 wherein the voice path is established using a bridging circuitry.

5. The method of claim 1 wherein the voice path is established using digital signaling processing.

20 6. The method of claim 1 wherein the voice path is established using packet voice transmission and processing.

7. The method of claim 1 further comprising:
providing a two-way voice path between the user and the caller;

and

25 detaching the remote service from the forwarded call.

8. The method of claim 7 wherein the two-way voice path is provided after the user elects to override the forwarded call.

9. The method of claim 8 wherein the user elects to override the forwarded call by pressing a telephone key.

5 10. The method of claim 8 wherein the user elects to override the forwarded call speaking into the telephone handset.

11. The method of claim 1 wherein the bridge and control component is incorporated with the remote service system.

12. The method of claim 1 wherein the bridge and control component is established independent of the remote service system.

13. The method of claim 1 wherein the determination of a redirecting number is accomplished independent of a switch system.

14. A system that notifies and allows a user to monitor a forwarded call that was initially an incoming call to the user from a caller and was thereafter forwarded to a remote service system, the system comprising:

15 at least one of a bridge and control subsystem or component to determine a redirecting number from which the incoming call was forwarded and initiate a second call to the redirecting number of the user to notify the user that the user may monitor the forwarded call, wherein the bridge and control subsystem or component establishes a voice path connecting the
20 forwarded call to the second call.

15. The system of claim 14 wherein the voice path comprises a one-way voice path.

25 16. The system of claim 14 wherein the bridge and control component directs the serving switch to send a distinct ring from the to the user to notify the user that the user may monitor the forwarded call.

17. The system of claim 14 wherein the voice path is established using a bridging circuitry.

18. The system of claim 14 wherein the voice path is established using digital signaling processing.

5 19. The system of claim 14 wherein the voice path is established using packet voice transmission and processing.

20. The system of claim 14 wherein the bridge and control component directs the serving switch to provide a two-way voice path between the user and the caller and to detach the remote service from the forwarded call.

21. The system of claim 20 wherein the two-way voice path is provided after the user elects to override the forwarded call.

22. The system of claim 21 wherein the user elects to override the forwarded call by pressing a telephone key.

15 23. The system of claim 21 wherein the user elects to override the forwarded call speaking into the telephone handset.

24. The system of claim 14 wherein the bridge and control component is incorporated with the remote service system.

20 25. The system of claim 14 wherein the bridge and control component is established independent of the remote service system.

26. The system of claim 14 wherein the determination of a redirecting number is accomplished independent of a switch system.